

Person vs Event Deduplication

September 2023

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Agenda

- How Duplicates are created
- How to avoid creating Duplicates
- How Duplicates are identified
- Event Deduplication
- Person Deduplication


How Duplicates are created

How Duplicates are created

- Electronic Lab Reports (ELRs)
 - The only time the system creates duplicates is when it is not given enough information. Matching an incoming lab to an existing person relies on having enough information to score a high confidence in the match. If only a name and date of birth are given, the score for high confidence cannot be reached and the system will create a new person.
- NC EDSS Users
 - Inadequate searching before creating an event and disregarding the system warning when creating an event

How to avoid creating Duplicates

How to avoid creating Duplicates

- Always search thoroughly using the Manage Person and Facility icon (person search)  to determine if the person/event already exists
- If the person does exist, review any events associated with a person to ensure you are not creating duplications

How Duplicates are identified

How Duplicates are identified

When Duplicates occur:

- There will be a hyperlink with the word **Deduplicate**
- OR
- In the Person Deduplication or Event Deduplication Workflows

Event Summary	
Basic Information	
Event ID:	170000179 Deduplicate
Disease:	Salmonellosis (38)
Person:	Paulie Walnuts Birth Date: 07/09/1942 (72 Male) Deduplicate
Type:	interactive
Investigation Status:	Open
Linked Events/Contacts:	0 linked event(s)/contact(s) (View)
Linked Exposure Sites:	0 linked exposure site(s) (View)
Attachments:	0 attachment(s) (Add)
Notifications:	Classification: Confirmed County of residence: Wake County Event is in workflows (View List) Active outbreak: Salmonellosis_February 2012_Wake (Link to Outbreak) (Open)

Workflow Queues (Hide empty workflows)

Deduplication/Import Monitors

Failed Imports
Person Deduplication
Person Deduplication - Persons With Chronic HEP C
Person Deduplication - Persons With HIV/AIDS
Person Deduplication - Persons With TB/LTBI
Person Deduplication - Persons Without TB/LTBI or HIV/AIDS or Chronic HEPC Involvement
Event Deduplication
Event Deduplication - HEP C Only (Chronic and Acute)
Event Deduplication - Syphilis Only

How Duplicates are identified

- ALL users see both types of links.
- ONLY State/Helpdesk staff are allowed to complete PERSON merges.
- LHD and other staff who have been trained may complete EVENT merges.

Event Deduplication

Event Deduplication

Event Summary	
Basic Information	
Event ID:	170001674 Deduplication Status: Pending Deduplicate
Disease:	Salmonellosis (38)
Person:	Carmela Soprano Birth Date: 07/05/1959 (62 Female)
Type:	Interactive
Investigation Status:	Open
Linked Events/Contacts:	0 linked event(s)/contact(s) (View)
Attachments:	0 attachment(s) (Add)
Notifications:	Classification: Confirmed
	Event is in workflows (View List)
	County of residence: Wake County
	Active outbreak: Onslow Salmonella Random Daycare October 2020 (Link to Outbreak) (Open)

[Edit Event Properties](#)

Click on hyperlink to compare matching events.

- Never deduplicate
 - Hepatitis B or C events
 - HIV/AIDS Events
 - TB/LTBI
 - Events with Alpha Characters (NETSS, STD-MIS, TIMSS)
- If an event is closed or reported to CDC it must be kept as the primary event;

Event Deduplication

Event Summary	
Basic Information	
Event ID:	COVID_121286138 Deduplication Status: Pending Deduplicate
Disease:	Coronavirus (COVID-19)
Person:	Cool Ranch Birth Date: 04/28/2002 (21 Female) Phone: (555) 111-2222
Type:	Interactive
Investigation Status:	Open
Linked Events/Contacts:	0 linked event(s)/contact(s) (View)
Attachments:	0 attachment(s) (Add)
Notifications:	Race has not been selected for this person Initial date of report to public health is missing and is required Best date for illness identification is missing Classification: Unspecified County of residence: Mecklenburg County Earliest COVID-19 Diagnosis Date: [Show More] Active outbreak: COVID Test Football Outbreak [Link to Outbreak] [Open] Active outbreak: Blah blah blah [Link to Outbreak] [Open] Active outbreak: Test for LHD 2 [Link to Outbreak] [Open] Active outbreak: Test for LHD [Link to Outbreak] [Open] Active outbreak: Covid 2: Electric Outbreakaloo [Link to Outbreak] [Open]
<input type="button" value="Edit Event Properties"/> <input type="button" value="Copy Event"/>	

Event Summary	
Basic Information	
Case ID:	COVID_121286291
Case Deduplication Status:	Pending Deduplicate
Disease:	Coronavirus (COVID-19)
Name:	Test T Test
Birth Date:	01/23/1991
Age:	32
Gender:	Female
Home Phone:	(555) 555-5555
Type:	Interactive
Investigation Status:	Open
Linked Events/Contacts:	0 (View)
Attachments:	0 (Add)

NC EDSS

- Event ID: Deduplication Status Pending located on same row

NC COVID

- Case ID and Case Deduplication Status are in separate rows

Event Deduplication

Event and Outbreak Deduplication

Source Record	Matched Record 1 [Score: 98.22] ⓘ
First Name: Cool	Cool
Middle Name:	
Last Name: Ranch	Ranch
View Summary: Details	Details
External ID: PCVFLQZGDJBJ	PCVFLQZGDJBJ
Create Date: 04/27/2023	04/27/2023
Gender: Female	Female
Birth Date: 04/28/2002	04/28/2002
Social Security Number:	
Street: 134 Chip St	134 Chip St
City: Charlotte	Charlotte
State: NC	NC
Zip Code: 28203	28203
County: Mecklenburg County	Mecklenburg County
Country: USA	USA
Home Phone:	
Mobile Phone: (555) 111-2222	(555) 111-2222
Work Phone:	
Email:	
Event ID: COVID_121286138 Print Event	COVID_121286133 Print Event
Disease: Coronavirus (COVID-19)	Coronavirus (COVID-19)
Create Date: 05/02/2023	04/27/2023
Case status:	
Question Packages:	BASE_CASE: 0 Answers 01. Administrative: 27 Answers 02. Demographic: 20 Answers 03. Clinical: 2 Answers 04. Risk History: 0 Answers 09. Risk Questions - Part 1: 0 Answers 10. Contact Tracing: 0 Answers 11. Vaccination: 0 Answers 14. Electronic Transmission Information: 0 Answers
Use as Primary for Merge: <input checked="" type="radio"/> Use (COVID_121286138) as Primary	<input type="radio"/> Use (COVID_121286133) as Primary
Select Record for Merge:	<input type="checkbox"/> Select Record (COVID_121286133)

Event and Outbreak Deduplication

Source Record	Matched Record 1 [Score: 96.89] ⓘ	Matched Record 2 [Score: 96.89] ⓘ
Party Summary Link: Details	Details	Details
Create Date: 04/28/2023	04/28/2023	04/28/2023
Party ID: PCVFLQFPSCBF	PCVFLQFPSCBF	PCVFLQFPSCBF
Name: Cool Ranch	Cool Ranch	Cool Ranch
Maiden/Other Name:		
Alias:		
Birth Date: 04/28/2002	04/28/2002	04/28/2002
Gender: Male	Male	Male
Social Security Number:		
Death Date:		
Living Status: Alive	Alive	Alive
Age: 21	21	21
Deduplication Status: Done	Done	Done
Type: Home	Home	Home
Street 1: 134 Chip St	134 Chip St	134 Chip St
Street 2:		
City: Charlotte	Charlotte	Charlotte
State: NC	NC	NC
Zip Code: 28203	28203	28203
County: Mecklenburg County	Mecklenburg County	Mecklenburg County
Country: USA	USA	USA
Home Phone:		
Mobile Phone: (555) 111-2222	(555) 111-2222	(555) 111-2222
Work Phone:		
Email:		
Contact Method:		
Residence Type:		
Address Status:		
GIS Info: Invalid Data	Invalid Data	Invalid Data
Latitude: -999.0	-999.0	-999.0
Longitude: -999.0	-999.0	-999.0
Event ID: COVID_121304075 Print Event	COVID_121303761 Print Event	COVID_121304071 Print Event
Disease: Coronavirus (COVID-19)	Coronavirus (COVID-19)	Coronavirus (COVID-19)
Create Date: 05/02/2023	04/28/2023	04/28/2023
Question Packages:	BASE_CASE: 0 Answers 01. Administrative: 27 Answers 02. Demographic: 20 Answers 03. Clinical: 2 Answers 04. Risk History: 0 Answers 09. Risk Questions - Part 1: 0 Answers 10. Contact Tracing: 0 Answers 11. Vaccination: 0 Answers 14. Electronic Transmission Information: 0 Answers	BASE_CASE: 0 Answers 01. Administrative: 35 Answers 02. Demographic: 20 Answers 03. Clinical: 7 Answers 04. Risk History: 3 Answers 09. Risk Questions - Part 1: 0 Answers 10. Contact Tracing: 0 Answers 11. Vaccination: 0 Answers 14. Electronic Transmission Information: 0 Answers
Use as Primary for Merge: <input checked="" type="radio"/> Use (COVID_121304075) as Primary	<input type="radio"/> Use (COVID_121303761) as Primary	<input type="radio"/> Use (COVID_121304071) as Primary
Select Record for Merge: <input type="checkbox"/>		

Selected: 0 / 2

NC EDSS

- View Summary
- External ID
- Case Status

NC COVID

- Party Summary Link
- Party ID
- Living Status
- Dedup Status
- Address status (latitude & longitude)

Event Deduplication

Event and Outbreak Deduplication

Source Record	Matched Record 1 [Score: 100.00] ⓘ
First Name:	Carmela
Middle Name:	
Last Name:	Soprano
View Summary:	Details
External ID:	PDEDZGIZOBCCWV
Create Date:	01/01/2004
Gender:	Female
Birth Date:	07/05/1959
Social Security Number:	
Street:	81 Mobby Lane
City:	Raleigh
State:	NC
Zip Code:	27612
County:	Wake County
Country:	USA
Home Phone:	
Mobile Phone:	
Work Phone:	
Email:	
Event ID:	170001674 Print Event
Disease:	Salmonellosis (30)
Create Date:	10/01/2014
Case status:	
Question Packages:	01. Administrative: 25 Answers 02. Demographic: 22 Answers 03. Clinical: 22 Answers 04. Risk History: 5 Answers 09. Risk Questions - Part 1: 0 Answers 10. Case Definition Wizard: 4 Answers
Use as Primary for Merge:	<input checked="" type="radio"/> Use (170001674) as Primary
Select Record for Merge:	<input type="radio"/> Use (170000183) as Primary <input type="checkbox"/> Select Record (170000183)

- Click on the Print Event link next to each event to review the event print screen

OR

- Click the Event ID to review the Event

Keep separate

Merge selected

Merge fields

Field level side-by-side merging for cases has been disabled because you have some field level security restrictions

Dashboard

Help

Event Deduplication

- Must review labs and clinical information and Administrative package to determine if it has been reported to CDC

01. Administrative - Carmela Soprano - Salmonellosis (38)				[Jump To...]	Save	Save & Stay	Cancel
Assigned)							
* Select the reason for the assignment/reassignment	Original/Initial Assignment						
Authorized Reporter	<input type="text"/>			Phone number	<input type="text"/>		
Classification status	Confirmed						
Notes	<div style="border: 1px solid gray; height: 100px;"></div>						
CDC Reporting Information							
Additional Date for a Reporting Date Basis (includes both Contacts and Cases) i	11/13/2008						
Is this event the responsibility of another state or country to report?	No						
Report to CDC	No						
Projected/Actual First CDC event date sent. i	11/13/2008			Date type	Date of Diagosis by Health Care Provider		
Date Type	▼						
CDC Event Date next send if recomputed i	11/13/2008			Date Type	Date of Diagosis by Health Care Provider		

Event Deduplication

Event and Outbreak Deduplication

Source Record	Matched Record 1 [Score: 100.00] ⓘ
First Name:	Carmela
Middle Name:	
Last Name:	Soprano
View Summary:	Details
External ID:	PDEDZGIZOBCCWV
Create Date:	01/01/2004
Gender:	Female
Birth Date:	07/05/1959
Social Security Number:	
Street:	81 Mobby Lane
City:	Raleigh
State:	NC
Zip Code:	27612
County:	Wake County
Country:	USA
Home Phone:	
Mobile Phone:	
Work Phone:	
Email:	
Event ID:	170001674 Print Event
Disease:	Salmonellosis (38)
Create Date:	11/14/2008
Case status:	
Question Packages:	01. Administrative: 25 Answers 02. Demographic: 22 Answers 03. Clinical: 22 Answers 04. Risk History: 5 Answers 09. Risk Questions - Part 1: 0 Answers 10. Case Definition Wizard: 4 Answers
Use as Primary for Merge:	<input checked="" type="radio"/> Use (170001674) as Primary
Select Record for Merge:	<input type="radio"/> Use (170000183) as Primary <input type="checkbox"/> Select Record (170000183)

Primary Event vs. Secondary Event

- If one of the events has been reported to CDC, keep as Primary
- If both events have been reported to CDC, contact the Help Desk
- If the event has been closed keep as Primary (TB/LTBI has some expectation to this)

Keep separate

Merge selected

Merge fields

Field level side-by-side merging for cases has been disabled because you have some field level security restrictions

Dashboard

Help


Event Deduplication

Event and Outbreak Deduplication

Source Record	Matched Record 1 [Score: 100.00] ⓘ
First Name: Carmela	Carmela
Middle Name:	
Last Name: Soprano	Soprano
View Summary: Details	Details
External ID: PDEDZGIZOBCCWV	PDEDZGIZOBCCWV
Create Date: 01/01/2004	01/01/2004
Gender: Female	Female
Birth Date: 07/05/1959	07/05/1959
Social Security Number:	
Street: 81 Mobby Lane	81 Mobby Lane
City: Raleigh	Raleigh
State: NC	NC
Zip Code: 27612	27612
County: Wake County	Wake County
Country: USA	USA
Home Phone:	
Mobile Phone:	
Work Phone:	
Email:	
Event ID: 170001674 Print Event	170000183 Print Event
Disease: Salmonellosis (38)	Salmonellosis (38)
Create Date: 10/01/2014	11/14/2008
Case status:	
Question Packages: BASE_CASE: 0 Answers 01. Administrative: 35 Answers 02. Demographic: 23 Answers 03. Clinical: 18 Answers 04. Risk History: 9 Answers 09. Risk Questions - Part 1: 0 Answers 14. Electronic Transmission Information: 0 Answers	01. Administrative: 25 Answers 02. Demographic: 22 Answers 03. Clinical: 22 Answers 04. Risk History: 5 Answers 09. Risk Questions - Part 1: 0 Answers 10. Case Definition Wizard: 4 Answers
Use as Primary for Merge: <input checked="" type="radio"/> Use (170001674) as Primary	<input type="radio"/> Use (170000183) as Primary
Select Record for Merge:	<input type="checkbox"/> Select Record (170000183)

Field level side-by-side merging for cases has been disabled because you have some field level security restrictions

How to complete this screen:

1. If **NOT** duplicates, click the **Keep separate** button
2. Select **Primary** using  circle button. (Note: Only 1 event can be selected as Primary)
3. Select **Secondary record(s) to merge into Primary** using checkmark. (Note: 2 or more records can be checked to be merged into the Primary event)
4. Click **Merge selected** to merge secondary record(s) into Primary

Event Deduplication

- Add a brief note to primary (kept) event about the merge (add the secondary Event ID)

Event Summary

Basic Information		Notes (Add/Edit Show My Notes)
Event ID:	170000183	08/31/2023 03:53 PM (Generic) - Wake Student Merged Event 170001674 into this event.
Disease:	Salmonellosis (38)	
Person:	Carmela Soprano Birth Date: 07/05/1959 (64 Female)	
Type:	Interactive	
Investigation Status:	Open	
Linked Events/Contacts:	0 linked event(s)/contact(s) (View)	
Attachments:	2 attachment(s) (Add) (View)	
Notifications:	Classification: Confirmed Event is in workflows [View List] County of residence: Wake County	

[Edit Event Properties](#)

[Event Data](#) [Lab Results](#) [Concerns](#) [Persons](#) [Tasks](#) [Event History](#)

Question Package	Person	Last Update	Updated By
▶ 01. Administrative	Carmela Soprano	08/31/2023	Wake Student
02. Demographic	Carmela Soprano	10/02/2014	Amy Sloane
03. Clinical	Carmela Soprano	08/31/2023	Wake Student
04. Risk History	Carmela Soprano	08/31/2023	Wake Student
09. Risk Questions - Part 1	Carmela Soprano	11/30/2010	System Account

Event Deduplication

- If you have not been trained or do not have permission to merge, ask the appropriate LHD staff or email the NCEDSS Helpdesk to request the merge.
- Include both event numbers.
- Click the 'Dashboard' button to exit the Event Deduplication screen.

Source Record	Matched Record 1 [Score: 100.00] ⓘ
First Name: Fake	Fake
Middle Name:	
Last Name: Person Case	Person Case
View Summary: Details	Details
External ID: PCWFILQSRAB	PCWFILQSRAB
Create Date: 02/15/2022	02/15/2022
Gender: Female	Female
Birth Date: 01/01/1980	01/01/1980
Social Security Number: 123-45-6789	123-45-6789
Street: 225 N Mc Dowell St	225 N Mc Dowell St
City: Raleigh	Raleigh
State: NC	NC
Zip Code: 27603	27603
County: Wake County	Wake County
Country: USA	USA
Home Phone: (999) 999-5555	(999) 999-5555
Mobile Phone:	
Work Phone:	
Email:	
Event ID: 170002622 Print Event	170002620 Print Event
Disease: Coronavirus (COVID-19)	Coronavirus (COVID-19)
Create Date: 02/15/2022	02/15/2022
Case status:	
Question Packages: BASE_CASE: 0 Answers 01. Administrative: 34 Answers 02. Demographic: 26 Answers 03. Clinical: 11 Answers 04. Risk History: 23 Answers 09. Risk Questions - Part 1: 0 Answers 10. Contact Tracing: 0 Answers 11. Vaccination: 1 Answers 14. Electronic Transmission Information: 0 Answers	BASE_CASE: 0 Answers 01. Administrative: 27 Answers 02. Demographic: 21 Answers 03. Clinical: 2 Answers 04. Risk History: 0 Answers 09. Risk Questions - Part 1: 0 Answers 10. Contact Tracing: 0 Answers 11. Vaccination: 0 Answers 14. Electronic Transmission Information: 0 Answers
Use as Primary for Merge: <input checked="" type="radio"/> Use (170002622) as Primary	<input type="radio"/> Use (170002620) as Primary
Select Record for Merge:	<input type="checkbox"/> Select Record (170002620)

Field level side-by-side merging for cases has been disabled because you have some field level security restrictions

Event Deduplication

When requesting **EVENT** Deduplications from the Helpdesk

- Include both event numbers. Usually, you will request to keep the event with the earliest create date as this is the date of first report to public health.
- Send one email per day with all your requests
- Do NOT include PII such as name, DOB, or screenshots

Person Deduplication

Person Deduplication

Event Summary	
Basic Information	
Event ID:	170000179 Deduplication Status: Pending Deduplicate
Disease:	Salmonellosis (38)
Person:	Paulie Walnuts Birth Date: 07/09/1942 (72 Male) Deduplicate
Type:	Interactive
Investigation Status:	Open
Linked Events/Contacts:	0 linked event(s)/contact(s) (View)
Linked Exposure Sites:	0 linked exposure site(s) (View)
Attachments:	0 attachment(s) (Add)
Notifications:	Classification: Confirmed County of residence: Wake County Event is in workflows (View List) Active outbreak: Salmonellosis_February 2012_Wake (Link to Outbreak) (Open)

Click on hyperlink
to compare
matching persons.

- Completed by State staff only! State staff can see all statewide duplications
- You may be contacted by the state staff about duplicates
- If a duplicate person is found, please contact the Helpdesk either by phone or email using the Event ID or Party ID
 - DO NOT use PHI or PII

Person Deduplication

Person Deduplication

Source Record	Matched Record 1 [Score: 96.35]
First Name: Billy	Billy
Middle Name:	
Last Name: Nershi	Nershi
View Summary: Details	Details
External ID: PDEDYTDGJVDXN	PCEAVFUABCNGW
Create Date: 01/01/2004	06/18/2009
Gender: Male	Male
Birth Date: 10/19/1995	10/19/1955
Social Security Number: 244-07-3875	244-07-3875
Street:	
City: Raleigh	
State: NC	
Zip Code:	
County: Wake County	
Country: USA	
Home Phone:	
Mobile Phone:	
Work Phone:	
Email:	
Use as Primary for Merge: <input checked="" type="radio"/> Use (PDEDYTDGJVDXN) as Primary	<input type="radio"/> Use (PCEAVFUABCNGW) as Primary
Select Record for Merge:	<input type="checkbox"/> Select Record (PCEAVFUABCNGW)

Merge Type:

Person Deduplication

Source Record	Matched Record 1 [Score: 96.35]
Party Summary Link: Details	Details
Events: 170000061 - TB - LTBI - Sam Bush	
Linked People: Jones, Sarah Sue (Other)	
Create Date: 01/01/2004	06/18/2009
Party ID: PDEDYTDGAMDWG	PCEAVFJYJCJXN
Name: Sam Bush	Sam Bush
Maiden/Other Name:	
Alias:	
Birth Date: 04/13/1952	04/03/1952
Gender: Male	Male
Social Security Number: 232-61-0046	232-61-0046
Death Date:	
Living Status:	
Age: 71	71
Deduplication Status: Pending	Pending
Type: Home	Home
Street 1:	
Street 2:	
City:	
State:	
Zip Code:	
County:	
Country:	
Home Phone:	
Mobile Phone:	
Work Phone:	
Email:	
Contact Method:	
Residence Type:	
Address Status:	
GIS Info: Incomplete Data	Incomplete Data
Latitude: -999.0	-999.0
Longitude: -999.0	-999.0
Use as Primary for Merge: <input checked="" type="radio"/> Use (PDEDYTDGAMDWG) as Primary	<input type="radio"/> Use (PCEAVFJYJCJXN) as Primary
Select Record for Merge:	

Merge Type:

NC EDSS

- View Summary
- External ID
- Case Status

NC COVID

- Party Summary Link
- Party ID
- Living Status
- Dedup Status
- Address status (latitude & longitude)

Person Deduplication

- The screen shows you a subset of person details from both persons.

Source Record		Matched Record 1 [Score: 85.60] ⓘ	
First Name:	Fake	Fake	
Middle Name:			
Last Name:	PersonCase	Person Case	
View Summary:	Details	Details	
External ID:	PCWFILQSOSA	PCWFILQSRAB	
Create Date:	02/15/2022	02/15/2022	
Gender:	Female	Female	
Birth Date:	01/01/1900	01/01/1980	
Social Security Number:		123-45-6789	
Street:	225 N McDowell St	225 N Mc Dowell St	
City:	Raleigh	Raleigh	
State:	NC	NC	
Zip Code:	27603	27603	
County:	Wake County	Wake County	
Country:	USA	USA	
Home Phone:	(999) 999-5555	(999) 999-5555	
Mobile Phone:			
Work Phone:			
Email:			
Use as Primary for Merge:	<input checked="" type="radio"/> Use (PCWFILQSOSA) as Primary	<input type="radio"/> Use (PCWFILQSRAB) as Primary	
Select Record for Merge:		<input type="checkbox"/> Select Record (PCWFILQSRAB)	

Merge Type:

Person Deduplication

- Items in **red** are different than the matched record.
- Items in **green** are in one record only.

Source Record	Matched Record 1 [Score: 85.60] ⓘ
First Name:	Fake
Middle Name:	
Last Name:	PersonCase
View Summary:	Details
External ID:	PCWFILQSOSA
Create Date:	02/15/2022
Gender:	Female
Birth Date:	01/01/1900
Social Security Number:	
Street:	225 N McDowell St
City:	Raleigh
State:	NC
Zip Code:	27603
County:	Wake County
Country:	USA
Home Phone:	(999) 999-5555
Mobile Phone:	
Work Phone:	
Email:	
Use as Primary for Merge:	<input checked="" type="radio"/> Use (PCWFILQSOSA) as Primary
Select Record for Merge:	<input type="radio"/> Use (PCWFILQSRAB) as Primary <input type="checkbox"/> Select Record (PCWFILQSRAB)

Keep separate Merge Type: [Select] Merge selected Merge fields

Dashboard Help

Person Deduplication

- Always use the [Details](#) hyperlink to view each person to further to check suffix, person & event notes, and labs to confirm your person is a match or not a match.

Source Record		Matched Record 1 [Score: 85.60] ⓘ	
First Name:	Fake	Fake	
Middle Name:			
Last Name:	PersonCase	Person Case	
View Summary:	Details	Details	
External ID:	PCWFILQSOSA	PCWFILQSRAB	
Create Date:	02/15/2022	02/15/2022	
Gender:	Female	Female	
Birth Date:	01/01/1900	01/01/1980	
Social Security Number:		123-45-6789	
Street:	225 N McDowell St	225 N Mc Dowell St	
City:	Raleigh	Raleigh	
State:	NC	NC	
Zip Code:	27603	27603	
County:	Wake County	Wake County	
Country:	USA	USA	
Home Phone:	(999) 999-5555	(999) 999-5555	
Mobile Phone:			
Work Phone:			
Email:			
Use as Primary for Merge:	<input checked="" type="radio"/> Use (PCWFILQSOSA) as Primary	<input type="radio"/> Use (PCWFILQSRAB) as Primary	
Select Record for Merge:		<input type="checkbox"/> Select Record (PCWFILQSRAB)	

Merge Type:

Person Deduplication

- If your **PERSON** is NOT A MATCH, users ARE allowed to click the 'Keep Separate' button to remove the **Deduplicate** hyperlink.

Source Record		Matched Record 1 [Score: 85.60] ⓘ	
First Name:	Fake		Fake
Middle Name:			
Last Name:	PersonCase		Person Case
View Summary:	Details		Details
External ID:	PCWFILQSOSA		PCWFILQSRAB
Create Date:	02/15/2022		02/15/2022
Gender:	Female		Female
Birth Date:	01/01/1900		01/01/1980
Social Security Number:			123-45-6789
Street:	225 N McDowell St		225 N Mc Dowell St
City:	Raleigh		Raleigh
State:	NC		NC
Zip Code:	27603		27603
County:	Wake County		Wake County
Country:	USA		USA
Home Phone:	(999) 999-5555		(999) 999-5555
Mobile Phone:			
Work Phone:			
Email:			
Use as Primary for Merge:	<input checked="" type="radio"/> Use (PCWFILQSOSA) as Primary		<input type="radio"/> Use (PCWFILQSRAB) as Primary
Select Record for Merge:			<input type="checkbox"/> Select Record (PCWFILQSRAB)

Keep separate Merge Type: [Select] Merge selected Merge fields

Dashboard Help

Person Deduplication

- If your **PERSON IS A MATCH**, email the NCEDSS Helpdesk to request the merge.

Source Record		Matched Record 1 [Score: 85.60] ⓘ	
First Name:	Fake		Fake
Middle Name:			
Last Name:	PersonCase		Person Case
View Summary:	Details		Details
External ID:	PCWFILQSOSA ←		PCWFILQSRAB ←
Create Date:	02/15/2022		02/15/2022
Gender:	Female		Female
Birth Date:	01/01/1900		01/01/1980
Social Security Number:			123-45-6789
Street:	225 N McDowell St		225 N Mc Dowell St
City:	Raleigh		Raleigh
State:	NC		NC
Zip Code:	27603		27603
County:	Wake County		Wake County
Country:	USA		USA
Home Phone:	(999) 999-5555		(999) 999-5555
Mobile Phone:			
Work Phone:			
Email:			
Use as Primary for Merge:	<input checked="" type="radio"/> Use (PCWFILQSOSA) as Primary		<input type="radio"/> Use (PCWFILQSRAB) as Primary
Select Record for Merge:			<input type="checkbox"/> Select Record (PCWFILQSRAB)

Click the 'Dashboard' button to exit the Person Deduplication screen.

Keep separate

Merge Type: [Select] ▼

Merge selected

Merge fields

Dashboard

Help

Person Deduplication

When requesting **PERSON** Deduplications from the Helpdesk

- Include both event numbers or both Person IDs. Usually, you will request to keep the person with newer create date as this has the person's most current information, such as a new address.
- Send one email per day with all your requests
- Do NOT include PII such as name, DOB, or screenshots

Deduplication Demonstration





Thank you for joining today!

Trainings: ncedsstrainings@dhhs.nc.gov
Helpdesk: NCEDSSHelpDesk@dhhs.nc.gov